Information Technology (IT) Support Technician

Posted by **YDG Glass**

Job Details

Posting Date: 27-Nov-2024

Closing Date: 17-Dec-2024

Location: Delta

Salary: $35 Per Hour

Job Requirements

Education: College/CEGEP or equivalent experience

Language: English

Years of Experience: 2 years

Vacancy: 1

Job Type: Full Time

Job ID: YJ6151368

Job Description

We are looking for a dependable Information Technology (IT) Support Technician!

Employer: YDG Glass

Job details

Location: 1492 Derwent Way, Delta, BC, V3M 6H9

Workplace information: On site

Salary: 35.00 hourly / 35 to 40 hours per Week

Terms of employment: Permanent employment, Full time

Start Date: Starts as soon as possible

Vacancies: 1 vacancy

Languages: English

Education: College/CEGEP or equivalent experience

Experience: 2 years to less than 3 years

On site: Work must be completed at the physical location. There is no option to work remotely.

Responsibilities

- Give access to computer networks

- Report on the performance of computer systems and networks

- Respond to users experiencing difficulties with computer

- Consult user guides, technical manuals and other documents to research and implement solutions

- Provide advice and training to users in response to identified difficulties

- Collect, organize and maintain a problems and solutions log for use by other technical support analysts

- Participate in the redesign of applications and other software

- Provide business systems, network and Internet support to users in response to identified difficulties

- Perform Web-server backup and recovery operations

- Provide customer service

- Manage incidents

Who can apply to this job?

Only apply to this job if:

- You are a Canadian citizen, a permanent or a temporary resident of Canada.

- You have a valid Canadian work permit.

If you are not authorized to work in Canada, do not apply. The employer will not respond to your application.

How to apply

By email

ydgglass2024@gmail.com