



# Information Technology (IT) Support Technician

**Posted by:** Tajpur Investments Ltd

**Location:** Abbotsford

**Salary:** \$33.00 Per Hour

**Job ID:** YJ6940248

**Posting Date:** 04-Dec-2024

**Expiry Date:** 24-Dec-2024

**Education:** Post-Secondary

**Language:** English

**Vacancies:** 1

**Experience:** 1 year

**Job Type:** Full Time

## Job Description

Job description:

Salary: \$33.00/Hourly

Job Type: Permanent, Full-Time

Start Date: As soon as possible

Language: English

Positions Available: 1

NOC Job Title: Information Technology Support Technician

Job Location(s)

33406 South Fraser way

Abbotsford, British Columbia

V2S 2B5

Job Duties:

- Communicating electronically or in person with the software users facing difficulties.
- Execute solutions with references from guides, manual and other documents.
- Provide advice and real time assistance to the user.
- Perform follow-up communication to ensure customer satisfaction.
- Collect information and maintain problems & solutions log for the users.
- Maintain records of daily communication transactions, problems and remedial actions taken.
- Can redesign document or user manual if required.

- Assist clients with the installation of upgrades.
- Provide proper network, internet support to the users.

Requirements:

- Completion of Secondary School education is required.
- Post-Secondary Education in the field is required.
- No Work Experience required.

How to Apply:

email: [tajpurinvestmentsltd@gmail.com](mailto:tajpurinvestmentsltd@gmail.com)

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