User Support Technician

Posted by: TechGenx

Location: St John s
Salary: $32.40 Per Hour

Job ID: YJ6288149

Posting Date: 19-Aug-2025

Expiry Date: 15-Feb-2026

Education: College/CEGEP

Language: English

Vacancies: 1

Experience: Fresher (less than 1 year)

Job Type: Full Time

Job Description

User Support Technician

TechGenx

Job details

Work Location: 320 Torbay Road, Suite 200, St. John's, NL, A1A 2N3

Type: Permanent Employment/Full-time

Time: Evening, Morning, Day

Vacancy: 1

Wage Rate: 32.40 hourly/ 30 to 40 hours per week

Starting Date: Starts as soon as possible

Overview

Languages

English

Education

College/CEGEP

Experience

1 to less than 7 months

On site

Work must be completed at the physical location. There is no option to work remotely.

Responsibilities

Tasks

Give access to computer networks
Report on the performance of computer systems and networks
Respond to users experiencing difficulties with computer
Consult user guides, technical manuals and other documents to research and implement solutions

Collect, organize and maintain a problems and solutions log for use by other technical support analysts

Provide business systems, network and Internet support to users in response to identified difficulties

Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

Additional information

Personal suitability

Accurate

Efficient interpersonal skills

Ability to multitask

Time management

Who can apply for this job?

You can apply if you are:

- a Canadian citizen
- a permanent resident of Canada
- a temporary resident of Canada with a valid work permit

Do not apply if you are not authorized to work in Canada. The employer will not respond to your application.

How to apply

By email

info@techgenx.org

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: info@techgenx.org