

## **User Support Technician**

Posted by: Travlink Employment Consulting & Travel Ltd.

**Location:** Vancouver **Salary:** \$36.60 Per Hour

**Job ID:** YJ4112210

Posting Date: 26-Nov-2025

Expiry Date: 25-May-2026

**Education:** College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years or equivalent experience

Language: English

Vacancies: 1

Experience: 2 years

Job Type: Full Time

## **Job Description**

<b>Support Technician</b> to join our team. The successful candidate will provide technical assistance to staff and clients, troubleshoot hardware and software issues, and ensure smooth daily operations across all systems and devices.
Job Details:
Languages:
English
Education:
College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
or equivalent experience
Experience:
1 year to less than 2 years
On site work location
\$36.60 per hour / 32 hours per week
Work must be completed at the physical location. There is no option to work remotely.
Responsibilities & Tasks:
Give access to computer networks
Report on the performance of computer systems and networks
Respond to users experiencing difficulties with computer
Consult user guides, technical manuals and other documents to research and implement solutions
Provide advice and training to users in response to identified difficulties
Provide business systems, network and Internet support to users in response to identified difficulties
Provide customer service
Experience and specialization:
Computer and technology knowledge
Android
iOS
MAC

Travlink Employment Consulting & Travel Ltd. is looking for a detail-oriented and customer-focused **User** 

Desktop applications
File management software
Security software
Multimedia software
Presentation software
Website creation and management software
Mac OS
MS Office
MS Windows
TCP/IP
Wireless networks
Work conditions and physical capabilities:
Work under pressure
Tight deadlines
Repetitive tasks
Attention to detail
Sitting
Personal suitability:
Accurate
Client focus
Efficient interpersonal skills
Excellent oral communication
Excellent written communication
Initiative
Judgement
Organized
Team player
Ability to multitask
Time management
Honesty

Benefits:
Health benefits
Paramedical services coverage

The ideal candidate will have strong problem-solving skills, experience in technical support, and good communication abilities. Knowledge of common operating systems, troubleshooting procedures, and help desk tools is an asset.

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: resume@travlinkvisas.com

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