



TELUS Agriculture & Consumer Products Senior Data & Trust Manager

Posted by: Telus

Location: Toronto

Salary: \$\$96,000-\$144,000 Per Year

Job ID: YJ3074745

Posting Date: 24-Feb-2026

Expiry Date: 23-Aug-2026

Education: Diploma

Language: English

Vacancies: 2

Experience: 5 years

Job Type: Full Time

Job Description

Advantages

Pension of the company

Location: Toronto, ON; Burnaby, BC; Ottawa, ON; Montréal, QC; Québec, QC; Vancouver, BC; Calgary, AB; Edmonton, AB

Req ID: 51801

Category: People & Culture, Finance & Corporate Affairs

Function: Legal

Status: Full-Time

Schedule: Regular

Join Our Team

The TELUS Data & Trust Office delivers innovative, industry-leading privacy solutions across TELUS. We collaborate with teams throughout the organization to advance corporate priorities, foster innovation, and uphold our commitment to protecting customer privacy while earning and maintaining their trust.

For us, legal compliance is just the beginning. We actively pursue opportunities to demonstrate respect for our customers and their data through transparent, ethical, and responsible data practices. Our team is recognized for its thought leadership, strategic partnership, and deep expertise in privacy and data governance.

The Impact You'll Make

In 2019, TELUS launched its Agriculture and Consumer Goods (TAC) business, recognizing the vital role agricultural technology plays in addressing global social challenges and advancing social capitalism. Since then, the business has expanded rapidly through both acquisitions and organic growth.

Data and advanced analytics are central to TAC's success. Customers and stakeholders rely on TELUS to maintain a strong, customized privacy and data ethics program tailored to the industry's unique needs. This role supports a dynamic, global business by strengthening and advancing a responsible, industry-specific data governance framework.

As **Senior Data & Trust Manager, TELUS Agriculture & Consumer Goods**, reporting to the Director of Data Strategy & Partner Services, you will ensure that all TAC data initiatives meet TELUS' high standards for privacy, security, and ethics. You will partner with business teams to address privacy and data considerations while reinforcing TELUS' commitment to putting customers and communities first.

You will serve as a key member of the Data Strategy & Partner Services team and act as a champion for the Data & Trust Office. In your day-to-day work, you will advocate for TELUS' Trust Model as the foundation for all data-related decisions, recognizing that trust from customers and team members is critical to TELUS' mission.

What You'll Do

- Provide expert guidance to TAC business units on strategic initiatives involving responsible and ethical data and technology use.
- Advise teams on new and existing data applications and the implementation of ethical technologies.
- Develop innovative solutions to mitigate risk and address privacy, compliance, AI, and data governance challenges, including conducting privacy and AI impact assessments and delivering actionable recommendations.
- Collaborate cross-functionally to design and implement technology solutions aligned with TELUS' Trust Model.
- Lead the development and implementation of governance frameworks, processes, technical requirements, and testing protocols to standardize best practices in data governance and risk management while supporting agile methodologies.
- Identify, assess, and escalate data risks promptly, recommending effective controls to safeguard customer and team member data.
- Adapt quickly within a fast-paced, evolving environment while remaining focused on organizational objectives.

Qualifications

What You Bring

- Proven experience enabling emerging technologies through the design and implementation of privacy, AI, data ethics, governance, and protection programs.
- Strong expertise in applying privacy laws, regulatory guidance, and best practices, along with a solid understanding of AI, data governance, and ethical data use.
- A reputation as a trusted, collaborative partner who demonstrates integrity and critical thinking in fulfilling TELUS' commitments.
- A track record of delivering measurable outcomes and mitigating risk in complex stakeholder environments.
- Strong influencing, negotiation, and conflict resolution skills with a focus on mutually beneficial solutions.
- Ability to thrive in ambiguous, fast-moving environments and make sound decisions.
- Skilled at communicating complex concepts clearly and respectfully to non-technical audiences.
- Minimum of 5 years' experience in data ethics, AI, operational data governance, privacy, and/or data protection.
- IAPP certification (or willingness to obtain certification within six months).

Preferred Qualifications

- Bilingual in English and French (spoken and/or written).
- Legal background or experience.
- Experience in a large, matrixed organization.

Advanced English proficiency is required, as this role involves frequent interaction with both internal and external stakeholders across Canada.

Compensation & Benefits

Salary Range: \$96,000–\$144,000

Performance Bonus: 15%

Total compensation will be determined based on knowledge, skills, performance, and experience. We encourage all qualified candidates to apply, even if the salary range does not align exactly with expectations. Competitive compensation packages are available based on expertise.

TELUS offers a comprehensive rewards program that may include:

- Competitive salary and bonus structure
- Minimum three weeks' vacation
- Flexible benefits tailored to you and your family
- Flexible work options (in-office, remote, or hybrid)
- Generous pension and share purchase programs
- Opportunities to give back to the communities we serve
- Ongoing career growth and professional development
- And more

About Us

We are a people-first, purpose-driven organization committed to innovation and positive impact. Through our technology solutions, we enhance lives and empower our team members to solve complex challenges in a digital world.

Our high-performance culture is engaging, rewarding, and inclusive. We are dedicated to diversity and equitable employment opportunities based on ability. When you join TELUS, you help us create a friendlier future.

Note for Quebec candidates: English proficiency is required for this role due to regular interaction with English-speaking stakeholders and the use of English-based systems and applications.

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